

Housing Strategy Delivery Plan 2022 – 2027

Progress Update 2022-2023

1. Supply – ‘We will increase the supply of quality affordable homes’

What we want to achieve	Key Actions	Outcome	When it will be done	Who will do it	Progress
Deliver Market and Affordable Housing to meet housing need and demand	Produce a new Local Plan which follows the National Planning Policy Framework.	Ensure the Council’s planning policies are updated to provide a robust basis for guiding future growth in the City.	Spring 2022	CCC Planning Policy Team	Section 1 of the Local Plan was adopted by Colchester City Council (CCC) in 2021. Section 2 (which provides the policy framework, site allocations and development management policies up to 2033) was adopted by CCC on 4 July 2022.
	Ensure that the Local Plan meets the requirements of the Housing and Planning Act 2016 with regards to the provision of starter homes and custom and self build homes.				
	Work in partnership with Parish Council’s, the Rural Community Council of Essex (RCCE), Registered Providers and private developers to enable the delivery of affordable housing in rural areas.	Delivery of more affordable housing in rural areas of Colchester	2022-27	CCC Housing Strategy Team, Parish Councils, RCCE, RPs and private developers	<i>Local Plan Policy DM10: Housing Diversity</i> recognises that housing developments must provide a range of housing types that can accommodate a range of different households, including families, single persons, older persons, those with care and/or support needs, and low-income households.
	Ensure that the planning policy framework for the proposed		2022	CCC Planning Policy Team	

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	<p>Garden Communities provides for a mix of housing types and tenures including self- and custom-build and includes a minimum of 30% affordable housing which will be phased through the development</p>				<p>The council has been seeking alternative methods to deliver affordable homes outside of S106 requirements to meet housing demand. CCC has agreed funding with an Almshouse Charity to redevelop their existing site, providing 16 new homes. CCC has also supported the conversion of 25 open market homes to the government's new home ownership product, "First Homes" at the Cowdray Centre.</p> <p>The Tendring Colchester Borders Garden Community Development Plan Document (DPD) will set out more detailed policy and requirements to guide development proposals in the Garden Community. The draft Plan was consulted on in 2022 and the Submission Version DPD was consulted on in 2023. The Submission Version DPD contains a draft policy for meeting housing needs including at least 30% affordable housing.</p>
<p>Work in partnership with Developers and Housing Associations to maximise the supply of affordable housing on new developments</p>	<p>Implement Colchester's Local Plan which seeks 30% of all new homes to be affordable on sites with over 5 homes in rural areas and more than 10 in urban areas.</p> <p>Support and promote government initiatives for first-time buyers.</p>	<p>Affordable housing supply target of 380 affordable Council and Housing Association homes is met (by 2023)</p>	<p>2022-2027</p>	<p>CCC –Housing Strategy Team, Development Team, Planning Officers,</p>	<p>The council continues to seek a 30% affordable requirement on all qualifying developments. 100 affordable homes were delivered via S106 requirements during 2022/23.</p> <p>A First Homes pilot scheme was conducted via Persimmon at the</p>

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	<p>Research and identify the process for the implementation of the First Homes initiative for Colchester</p> <p>Continue to purchase ex local authority properties through the Acquisition programme (using right to buy receipts) to increase the supply of affordable housing</p> <p>Influence the allocation of S106 contributions to ensure the delivery of affordable housing is maximised not compromised</p> <p>Ensure a balance is reached between delivering new homes and the need for affordable housing by considering viability.</p> <p>Consider if commuted sums can be used to deliver affordable housing elsewhere in the city</p> <p>Explore how we can use the Affordable Housing New Homes Bonus to increase the supply of housing</p> <p>Work with Registered Providers to seek Homes England funding to help deliver more affordable units on new schemes</p>	<p>Different ways of delivering affordable housing explored and successfully implemented</p>		<p>Registered Providers</p>	<p>Cowdray Avenue site with funding from Homes England. 10 market homes on the site were converted to First Homes. This has now been successfully completed, with 9 of the 10 homes going to households with a local connection to Colchester.</p> <p>CCC purchased a total of 42 properties within the 2022-23 financial year, 4 of which fulfilled and concluded the 100 Homes project which commenced in 2020. The mix of properties included 18 x 3 and 4 bedroom houses and 24 x 1 and 2 bedroom flats/maisonettes. The average EPC for flats after refurbishments was a rating of C80, an increase from C69. The average EPC for houses after refurbishments was a rating of B82, an increase from C67. The refurbishments and improvements will significantly increase energy efficiencies ensuring future savings both economically and environmentally. In March 2023 a local lettings policy was approved to ensure all 3- and 4-bedroom properties are restricted to accepted homeless families in temporary accommodation. There is further discussion to implement a similar policy for 2 bed properties.</p> <p>There is provision to acquire 56 properties in 2023-2024. This includes</p>

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					<p>14 properties part funded by Central Government Local Authority Housing Fund (LAHF) initiatives to accommodate Afghan and Ukraine families into mid to long term housing and 2 properties to be used for temporary accommodation.</p> <p>CCC is currently working alongside a Registered Provider (RP) to support an application to Homes England (HE) for grant to develop a site as 100% affordable accommodation.</p>
<p>Understand and identify housing needs in terms of number, size, tenure, quality of properties and associated facilities.</p>	<p>Clearly set out the level of housing required in the city to meet housing need and demand through an Objectively Assessed Need (OAN) figure, as required by the National Planning Policy Framework</p> <p>Ensure that the new Local Plan includes policies to secure good quality design and space standards for new homes</p> <p>Continue to consider the building of specially adapted properties to accommodate those with specific needs.</p>	<p>Robust Objectively Assessed Need figure is used to inform production of the local plan</p> <p>The Council can demonstrate a 5-year housing land supply to meet both emerging Local Plan requirements and higher delivery totals resulting from use of the new housing methodology which is applied to current planning applications.</p>	<p>2022</p>	<p>CCC Planning Policy Team</p>	<p>Housing evidence base studies determine the level of housing needed over the Local Plan period to inform the current Local Plan. The Objectively Assessed Housing Need for Colchester, as set out in the adopted Local Plan, is 920 new dwellings per year or 14,720 new homes over the plan period between 2017 and 2033.</p> <p>The Five-Year Housing Land Supply Statement can be viewed here: https://www.colchester.gov.uk/housing-land-supply-position-statement/ The 2022 Five Year Housing Land Supply Statement demonstrates that the Council has a sufficient supply of deliverable housing to meet the 5-year requirement.</p>

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		<p>Housing delivered in the market is attractive and meets the needs of City residents, creating neighbourhoods and communities which are sustainable.</p> <p>Particular groups include larger families, older people and supported housing for vulnerable people.</p>		Planning Policy Team / Housing Strategy Team	<p><i>Local Plan Policy DM10: Housing Diversity</i> recognises that housing developments must provide a range of housing types that can accommodate a range of different households, including families, single persons, older persons, those with care and/or support needs, and low-income households.</p> <p><i>Local Plan Policy DM12: Housing Standards</i> requires high standards of design, construction and layout to be promoted, and sets out criteria that the Local Planning Authority will have regard to including internal space standards demonstrated to be in accordance with the National Described Space Standards (DCLG, 2015) or any future replacement of this.</p>
Ensure that Neighborhood Plans which are making housing site allocations are delivered in timely manner consistent with National and Local Policy and provide the policy framework to contribute to meeting local housing need.	CCC will support and work with Parish Councils and Neighbourhood Plan Groups where they are developing Neighbourhood Plans which are making housing site allocations. This will help ensure these Plans provide for a mix of housing types and tenures and contribute to meeting local housing need and affordable housing.	Neighbourhood Plans are consistent with National and Local Policy and provide the policy framework to contribute to meeting local housing need.	Ongoing	Planning Policy Officers (supporting Parish Councils)	Continued work and support for Neighbourhood Plans has been provided. The Marks Tey and West Mersea Neighbourhood Plans were adopted in April 2022.

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<p>Encourage new initiatives, including housing products, which meet housing need and demand between affordable rented and home ownership.</p>	<p>Implement Colchester's Planning Policies which seek up to 20% of all affordable housing to be provided as Intermediate housing.</p> <p>Explore increasing the number of equity share properties available</p> <p>Publicise and support national initiatives which seek to bridge the gap between affordable rented and outright home ownership.</p> <p>Provide support for the provision of self-build and custom-build homes and maintain a register as required by the Housing and Planning Act so that households can register their interest in this product.</p>	<p>A range of products and initiatives available to meet housing need.</p>	<p>2022-2027</p>	<p>CCC Housing Strategy Team</p>	<p>The council allows for 20% Intermediate Home Ownership products when negotiating tenure types on all new residential developments.</p> <p>Once it is adopted as part of the Local Plan, "First Homes" will increase the Intermediate Housing to 25% of the Affordable element.</p> <p>CCC continue to monitor the demand for home ownership products in-conjunction with needs of households on the housing register.</p> <p>CCC continue to explore and support new alternative house building methods/types.</p>
<p>Maximise the use of the Council's land and assets to deliver new housing</p>	<p>Produce a development/delivery plan which sets out the Council's aspirations, a pipeline of development and the funding required to deliver the strategy</p> <p>Identify council owned housing that is no longer viable and consider its potential to enable the development of new homes</p>	<p>Delivery of new housing on Council owned sites to increase housing</p> <p>In 2019 the Council committed to deliver 350 additional social homes owned by the Council over 5 years.</p> <p>The Council's HRA newbuild</p>	<p>2022-27</p>	<p>Amphora Homes/CCC Client Team/CBH</p> <p>Joint CCC/CBH Asset Management Group</p> <p>CCC Client Team</p>	<p>A new Affordable Housing Delivery Plan is currently being drafted (scheduled for completion by Nov 2023).</p> <p>CCC are in the process of developing a financial model to identify properties that are not considered viable. Asset Management Group members are also reviewing the Asset Performance module within NEC. A full assessment of properties that are of a non-traditional build to assess the work</p>

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	<p>Identify land opportunities for development of affordable housing</p> <p>Partner with Homes England to deliver affordable housing through their Affordable Homes Programme 2021-26</p> <p>Ensure that the Council new housebuilding programme will provide a mix of dwelling types and sizes to meet the range of households on the register, including those who require an accessible home</p>	<p>developments are designed to meet the “Future Homes 2025” standard (option 2) principles to achieve a 31% carbon saving.</p>		<p>Amphora Homes, CCC Client Team, CBH</p>	<p>required to maintain them over their life has also been undertaken and the results will be fed into the financial model.</p> <p>Amphora Homes are completing a strategic site opportunities register within CCC’s own land sites.</p> <p>CCC has investment partner status with Homes England and will continue to work with them, placing bids for funding on future developments. Successful bids to date include Hedge Drive, Wheeler Close and Cross Cottages.</p> <p>The new Council housebuilding programme will include the maximum number of family homes deliverable, whilst including 1 or 2 bed flats to ensure the site is viable. Ground floor units where suitable will include wet rooms and wheelchair accessibility. The brief for 72-86 Military Road includes the request for ground floor units to be 3 bed wheelchair accessible flats. The accessible homes project is also working on delivering 10 fully wheelchair accessible units.</p>
<p>Work in partnership with ECC and other providers to ensure a sufficient supply of housing for older</p>	<p>Work with ECC to identify funding available and delivery options.</p> <p>Use information available to identify the needs and aspirations</p>	<p>Funding and schemes identified.</p> <p>Needs and aspirations of older people</p>	<p>Ongoing</p>	<p>CCC Housing Strategy Team/ECC</p>	<p>The Housing Strategy Team have been working with ECC on an Extra Care scheme at the Lexden Springs site. The scheme will provide 60 flats for older people with a need for this type of</p>

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people including extra care.	of older people, where they want to live and type of accommodation	<p>identified, and provision made within the Local Plan for suitable sites</p> <p>Local Plan policy requires developers to demonstrate how their proposal will meet the need for housing for older residents</p>		Housing Strategy Team/Planning Policy Team	accommodation. A Planning Application has been submitted.
<p>Continue to review the Council's existing sheltered housing stock to implement the Colchester Standard through the Sheltered Housing Refurbishment programme</p> <p>A 5-year investment programme is in place, with on-going surveys to identify major works.</p>	Review the remaining Sheltered housing stock through condition surveys and assessing their viability	<p>Colchester Standard achieved on all schemes identified</p> <p>Up to date surveys and viability assessments completed on schemes.</p>	2022-27	<p>CBH Asset Management Team</p> <p>CCC Client Team</p>	All stock has a stock condition survey within the 5-year rolling programme that is in place; this data feeds into the CBH NEC computer system to allow accurate programming of work under the 30-year business plan.
Increase the role of the private rented sector in meeting housing need through incentive packages for Private Sector Landlords including	<p>Improve access for those who traditionally face barriers to the private rented sector (PRS)</p> <p>Continue to hold a quarterly Landlords Forum</p>	<p>Increased provision of Private Rented homes to meet housing needs</p> <p>Landlords Forum set up and good</p>	2022-27	CBH - Housing Options Team, CCC – Private Sector Housing Team, Private Landlords	The "Landlords Forum" is established and ongoing (last occurring in November 2022 and scheduled to take place again later this year).

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the Homestep and Private Sector Leasing schemes	<p>Continue to offer a rent bond to landlords to provide affordable rented accommodation and to ensure housing standards are suitable.</p> <p>Deliver housing standards regulation and management training to Private Sector Landlords.</p>	<p>attendance maintained</p> <p>Increase in use of the Private Rented Sector – Monitor take up Training delivered – better informed and broadly compliant landlords.</p>			<p>Incentives and rent levels for Private Sector Landlords have been reviewed and increased.</p> <p>Training is offered to Landlords via the Landlords Association (who attend and contribute to the Landlords Forum).</p>
Maximise the use of council homes and reduce under-occupation	<p>Implement revised tenant incentive scheme policy to encourage council tenants who are under-occupying to move to a home that better meets their needs</p> <p>Promote the use of mutual exchange, to better meet tenants housing needs</p> <p>Maximise take-up of sheltered housing through the major refurbishment programme to free up under-occupied properties</p>	<p>Tenant Incentive Scheme implemented and more under occupied households using the scheme.</p> <p>Mutual exchange publicised and an increase in the number of households moving through the scheme.</p> <p>Reduction in sheltered voids.</p> <p>Better use of Council properties to meet housing need.</p> <p>Tenants are housed in properties which are better suited to their housing need.</p>	Ongoing	<p>CBH –Tenant Support Officers, Registered Providers</p> <p>Tenant Support Officers</p>	<p>In 2022/23, 27 TIS transfers were completed. Promotion in the housing news and views and on CBH’s website is continuous and ongoing. Tenancy Audits are also encouraging and exploring the TIS opportunity with tenants.</p> <p>In 2022/23, 46 mutual exchanges were completed. Promotion in the housing news and views and on CBH’s website is continuous and ongoing.</p> <p>Elfreda House redevelopment will be ready to let from Dec 2023. A plan is in place to target under occupying, qualifying tenants to encourage downsizing and TIS.</p>

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Identify and support the need for adaptable and accessible properties as part of new developments	<p>Negotiate the provision of homes built to enhanced accessibility standards (Part M4 Cat 2 & 3) to include wheelchair accessible homes on sites where affordable housing is being provided</p> <p>Include the provision of enhanced accessibility standards in Councils newbuild development programme</p>	Increase in the number of wheelchair standard properties	Ongoing	<p>CCC Housing Strategy Team CCC Client Team</p> <p>Amphora</p> <p>CBH</p>	<p>New developments are delivered to Cat 2 standard (adaptable), unless above ground floor (Cat 1 only). Where units may be suitable for full time wheelchair users, the units will be delivered to Cat 2 enhanced standards.</p> <p>Cross Cottages includes a 1 x 4 bed bungalow that will be let as Code 1 (full time wheelchair user), 2 x 2 bed bungalows at Code 2 (level access shower) and 2 x 1 bed ground floor maisonettes at Code 3 (ground floor).</p> <p>Hedge Drive will deliver a 1 x 2 bed bungalow (Code 1). Veronica Walk will include a 1 x 3 bed Code 2 house, Wheeler Close will include 2 x 2 bed Code 2 flats, and Prospero Close will include 1 bed Code 3 maisonettes.</p>
Maintain and where possible reduce the currently low levels of long-term empty properties in the Private Sector Provide information to residents on the reality of empty homes – manage the perception	Respond to enquiries regarding long term empty properties and take informal or formal action as appropriate.	Reduction in the overall number of empty homes.	Ongoing	CCC-Private Sector Housing Registered Providers	<p>The Private Sector Housing team (PSH) respond to complaints regarding long term empty homes, taking a “light touch” enforcement approach. A new webpage has been created with advice on empty homes and an online reporting form.</p> <p>In all cases, the property will be visited, and the registered owner will be written to advising them of any action required to reduce the environmental or social impact of the property and steps they</p>

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					<p>could take to bring the property back into occupation.</p> <p>In 2022/23 this didn't result in any long-term empty homes being returned to occupation. Investigating complaints regarding occupied properties and taking action to remove serious housing hazards will always take priority over unoccupied properties.</p>

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<p>Ensure that young people understand the housing options available to them and the risks of leaving home in an unplanned way</p>	<p>Work in partnership with schools in the city to educate young people and their parents about their housing options</p>	<p>Young people and parents are more aware of the risks and lack of housing options available.</p>	<p>Ongoing</p>	<p>CCC/CBH/Supported Housing Providers</p>	<p>supported housing spaces for other people in need). Following an annual review in April '22, CCC awarded 19 nominations across 7 supported housing providers, 13 of which were utilised throughout 22-23. In March 23, a further 20 nominations were awarded, for use during the coming year (23-24).</p>
<p>Improve health & wellbeing of Colchester residents through greater integration of housing, health and social care services.</p>	<p>Engage with partner services and identify opportunities for joint working and service delivery to tackle housing as a long-term barrier to health through the work with the Housing and Health Alliance</p> <p>Explore opportunities for additional Public Health funding.</p> <p>Establish effective multidisciplinary care/referral pathways</p> <p>Work with local community and voluntary sector organisations to improve information, access and support for household health checks.</p> <p>Reduce the number of home hazards most likely to have a negative impact on residents' health and safety.</p>	<p>Joint working established between housing, health and social care</p> <p>Funding opportunities identified and funding awarded Pathways established, and referral processes improved</p> <p>Continue to develop the Essex Hospital Discharge Protocol with ECC, currently out to consultation and developed with the support of Colchester, as a mechanism to help people whose</p>	<p>2022-27</p>	<p>CCC/CBH/Registered Providers/Health CCG/Essex County Council</p> <p>CCC-Private Sector Housing Team</p>	<p>The North East Essex Alliance meeting has been set up to improve joint working between housing and health to provide better outcomes for residents in Colchester and Tendring especially those that are, or at risk of becoming homeless.</p> <p>The Hospital Discharge Protocol has now been signed off and is being used to provide a planned discharge process for Colchester residents.</p> <p>The 'stepping stones' project has been set up with ECC. The scheme provides short term accommodation at 2 flats at Heathfields House where there are long term voids, to support those who leave hospital and cannot go home alone, for example where adaptation is needed.</p> <p>Beacon House are now commissioned to deliver services such as cancer detection, health checks and COPD</p>

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		<p>independence may be at risk to remain in or return to their home in both the private and public sector properties.</p>			<p>support with the homeless to improve health outcomes.</p> <p>A Housing Alliance was formed to support wider organisations with key issues and work together as a partnership to overcome barriers.</p> <p>Homeless support for the Hospital Discharge hub was commissioned longer term to work with housing providers and the hospital for successful discharge.</p> <p>With housing being recognised as a wider determinant of health by our system wide partners, the PSH team has the opportunity to have more influence and contributes to the following:</p> <ul style="list-style-type: none"> • The Livewell Neighbourhoods Team - the PSH team has a representative on both the Colchester Central and Colchester South Livewell Neighbourhoods Teams as well as the Livewell Neighbourhoods Multi-Disciplinary team meetings (where complex cases are presented by a range of partner agencies and solutions identified amongst those present). • The North Hoarding Multi-Disciplinary team meetings, where complex hoarding cases within

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					<p>Tendring and Colchester are presented by a range of partner agencies including health and social care and solutions are identified amongst those present.</p> <ul style="list-style-type: none"> • The North East Essex Homelessness Alliance. <p>Through the work of the PSH team in 2022/23 the following has been achieved:</p> <ul style="list-style-type: none"> • 592 property inspections/visits/assessments including 162 for accommodation to be occupied by asylum seekers/refugees • 364 dwellings improved • 309 serious housing hazards removed • 50 HMO licences issued and those HMOs ensured to meet required standards • 5 Improvement Notices served on non-compliant landlords to address serious housing hazards, including 1 on a registered provider, generating over £2k income • 1 Prohibition Order served • 3 Civil Penalty Notices served for Housing Act 2004 offences generating over £12k income to the team

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					<ul style="list-style-type: none"> Commercial services provided to landlords that generated nearly £8k income. A complete review of the team web pages and a number of online forms made available for customers and their advocates to self-serve and report issues to the team.
<p>Improve tenancy sustainment and work proactively with residents to provide advice and assistance around budgeting, work and debts</p>	<p>Promote pre-tenancy workshops/early intervention for arrears</p> <p>Promote financial Inclusion to help tenants to budget and provide long term improvements for residents in financial difficulty and reduce long term dependency on discretionary funds</p> <p>Identify funding initiatives to support residents with the cost-of-living crisis</p> <p>Work with ECC to identify how commissioned services such as the Housing Related Support Floating Support Service and Phoenix Futures can work better with Colchester tenants and landlords alike, supporting households at risk/reducing evictions and building positive relationships between landlords and tenants.</p>	<p>Increase in take up of workshops.</p> <p>Financial resilience encouraged and supported through Money advice outreach work and training sessions.</p> <p>Reduction in the take up of discretionary funds</p>	<p>Ongoing</p>	<p>CBH – Housing Options Team /Supported Housing Organisations/ CBH - Tenant Support Officers</p>	<p>CBH's Tenancy Sustainment Team helped sustain 159 tenancies during 2022/23.</p> <p>Tenancy sustainment interventions/initiatives across 2022/23 have included:</p> <ul style="list-style-type: none"> Very popular “Cooking on a Budget” run by the Resident Engagement Service Support for tenants struggling with debt from the Financial Inclusion Team, working with the Citizens Advice Bureau, CAP, British Legion and the Red Cross. Co-production of the “Your Own Place” workshops by the CBH Rough Sleeper Team, focusing on tenancy sustainment by teaching budgeting skills and independence. 155 hours spent providing intensive support to 45 tenants whose wellbeing is affected by hoarding A new project launched in 2023 commissioned by ECC (“Frank

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					Clater Close – Pheonix Futures”) to assist prison leavers with onsite housing support to help sustain their tenancies.
Support residents affected by Welfare Reforms and those experiencing financial hardship to remove the risk of homelessness	Continue to develop internal and external partnerships to mitigate the effects of welfare reform. Continue to provide proactive support to those affected by the reform agenda and experiencing financial hardship	More residents supported and where appropriate alternative housing options identified and risk of homelessness mitigated.	Ongoing	Housing Options Team, CBH, CCC Customer Solutions	<p>In 2022/23, CBH’s Financial Inclusion Team achieved the following:</p> <ul style="list-style-type: none"> • 128 new DHP awards (with a value of £69,914) • Reduced under occupation cases (bedroom tax) to 159 – record low down 14% from the previous year. • Only 1 benefit cap/housing benefit case (record low) • Value of benefit awards for Welfare rights cases of £166,780 <p>There has been continued promotion of “Financial Inclusion” support in the housing news and view, CBH social media and on the CBH website. The Financial Inclusion Officer attends partner events to promote services.</p>
Help people whose independence may be at risk to remain in or return to their home in both the private and public sector properties.	Increase use of the disabled adaptations in CCC properties to encourage independent living amongst older residents and residents with a disability Respond to recommendations from ECC Occupational Therapy service	Increase in planned and unplanned adaptations 100% spend of DFG budget allocation	Ongoing	CCC/CBH Asset Management/ CCC Healthy Homes Team	<p>In 2022/23, CBH undertook 144 adaptations (this figure does not include minor works such as grab rails, Kee Klamp rails and lever taps)</p> <p>Two extensions were completed to enable families to have a better quality of life and provide greater</p>

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	<p>to process Disabled Facilities Grants in private sector properties.</p> <p>Provide advice on welfare benefits to older people to help them maximise their income and remain in their own home.</p>	<p>Increase in older people able to remain in their own home</p>			<p>independence for the family member with a disability.</p> <p>The Disabled Facilities Grant programme continues to develop and increase the number of adaptations completed for private rented and owner-occupiers across the city. In 2022-23 there were 77 grants paid after completion of works to adapt properties to enable people with disabilities to continue to live in them.</p> <p>New Discretionary Stairlift Grant introduced in October 2022 to support identified safety issues in residents' homes, reducing the risk of falls on stairs and enabling access to essential areas of people's homes.</p>
<p>Increase use of assistive technologies for Council tenants.</p>	<p>Publicise the benefits of assistive technology to tenants to enable them to remain in their own homes.</p>	<p>More tenants using the service</p>	<p>2022-27</p>	<p>CBH Older Persons Services</p>	<p>CBH now offer Wi-Fi available for tenants to use in all communal lounges within Sheltered Accommodation. In addition, in 2022/23, iPads were placed into 6 of the communal lounges.</p> <p>CBH regularly have 'i-tea' training sessions for tenants on digital access held in communal lounge by the CCC Digital Inclusion Team.</p> <p>CBH has installed fibre optic cabling to 4 sheltered schemes with a plan to extend this to other schemes to ensure</p>

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					<p>the correct infrastructure is in place for the digital switch over in 2025.</p> <p>Elfreda House will have fibre optic to the front door which will mean that tenants can have access to advanced assistive technology when they need it.</p> <p>The schemes have digitally compatible warden call systems.</p>
Facilitate integration into the local community for the incoming population including refugees and asylum seekers.	Work with the local community and voluntary sector including Refugee Action and Essex integration to improve information, access and support (especially ethnic minorities)	<p>Community groups set up.</p> <p>Incoming population successfully integrated into the community.</p>	2022-27	CCC Community Initiatives Team	To support Afghan and Ukrainian refugees and asylum seekers, close working relationships have been developed and maintained throughout 2022/23 with both Refugee Action and Essex Integration.
Deliver quality neighbourhoods with adequate infrastructure.	<p>Inform and consult the relevant infrastructure providers including education services of proposed housing developments so they have an opportunity to influence outcomes.</p> <p>Work in partnership with ECC and the Southeast Local Enterprise Partnership (SELEP) to deliver integrated and sustainable transport projects</p>	<p>High quality communities</p> <p>Projects delivered – Infrastructure needs met</p>	<p>2022-2027</p> <p>2022-2027</p>	CCC Planning Policy and Transportation Team, Development Management, Community Development Team	<p>Ongoing partnership, consultation and engagement with infrastructure providers and stakeholders through the Local Plan and the planning process.</p> <p>The Colchester Local Plan contains policies relating to infrastructure provision including Policy SP4, PP1 and SG7. An Infrastructure Delivery Plan was produced to inform the Colchester Local Plan.</p>
Create neighbourhoods and communities which are sustainable	Develop partnerships with residents, the voluntary sector, community organisations and wider local service providers, especially	<p>Partnerships set up</p> <p>Continue to hold events including ‘Days of Action’ and ‘Make a difference day’, to</p>	2022 – 2027	Community Initiatives, CBH, Registered Providers,	<p>CBH held 3 “Make a Difference” days in 2022/23</p> <p>CCC tenants decide on a Community Initiatives grant funding of £40k per</p>

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<p>Encourage Community Engagement with housing providers and other organisations</p>	<p>on new housing schemes/developments.</p> <p>Work in partnership with the Community Police to implement new legislation from the ASB Police and Crime Act and undertake enforcement action as necessary</p> <p>Introduce a co-ordinated approach to community engagement with voluntary sector and housing providers.</p> <p>Encourage parishes directly to build a neighbourhood/community development plan</p> <p>Establish a clear focus on a collaborative, cross sector, system wide, partnership approach to creating sustainable, healthy & engaged communities through the Health & Wellbeing Alliance and One Colchester.</p> <p>Maximise employability funding from the SELEP to support the Economic Development Strategy</p>	<p>bring communities together. (8 make a difference day held a year)</p> <p>Community projects established</p> <p>Funding bids submitted and agreed</p>		<p>CCC – Private Sector Housing, Community Safety Team</p> <p>Police, Crime Commissioners, Colchester Community Voluntary Sector (CCVS), CBH, Registered Providers, CCC Community Safety, Clinical Commissioning Group (CCG)</p> <p>CCC - Economic Development Team</p>	<p>year. During 2022/23 the criteria was to support the cost of living crisis and must benefit CCC tenants. The successful bids were:</p> <ul style="list-style-type: none"> • Little Explorers zoo trip – under privileged families • Tom Bowdidge Cancer – financial support • Christians Against Poverty – Debt advice/support • The Mercury Theatre – free theatre performances • Colchester Credit Union – providing incentive credit to set up an account • St Annes youth club – to provide meals to young person during school holidays and after school • Tiptree Community Fridge • Boaz Community Pantry <p>In 2022/23, CBH continued to work closely with Essex Police to achieve:</p> <ul style="list-style-type: none"> • 4 Evictions for ASB • 8 Closure orders • 9 Community Protection Warnings served • 5 Community Protection Notices served <p>CBH has continued to work effectively and extensively with partners, for example:</p>

What we want to achieve	Key Actions	Outcome	When it will be done	Who will do it	Progress
					<ul style="list-style-type: none"> • The Community Safety Manager attends the Town Centre Action Panel and Colchester District Tasking meeting fortnightly • Becoming partners in the Live Well Neighbourhood Programme. Attending and supporting Colchester Central (Col Central LNT) and Colchester South live well (South LNT) neighbourhood teams. • Attending and supporting the Hoarding Multi Disciplinary Team (MDT) and the Neighbourhood MDTs with all key partners. • Facilitating South Live Well Neighbourhood Team (LNT) meetings monthly in sheltered schemes around Colchester. • CBH's Head of Housing is also a member of the Be Well operational group. <p>The One Colchester Delivery Board which is vice-chaired by Colchester City Council Community & Partnership Team Manager is a positive space for collaboration for institutions across the whole of the City.</p> <p>CBH are key partners at these meetings alongside CCC staff to ensure these opportunities for collaboration and engagement are plentiful. The</p>

What we want to achieve	Key Actions	Outcome	When it will be done	Who will do it	Progress
					<p>topics are often dictated based on current “trends” within our communities and Health & Wellbeing is at the heart of these discussions as a constant.</p> <p>In addition to the above collaborative meeting there is also a Town & Parish Council Forum that CCC chair and this again is a positive tool for engagement for parishes to increase the opportunities for partnership working.</p>
<p>Improve the external environment on the Council’s housing estates</p> <p>Enable communities to become more self-sufficient and help themselves</p>	<p>Continue to implement the actions set out in the Estate Management Strategy for the external environment within the Council’s housing estates</p> <p>Continue to develop local tenant panels to encourage tenants to take pride in the areas that they live in by making recommendations and decisions on estate improvements</p>	<p>Estate Management Strategy recommendations implemented</p> <p>Local tenant panels established and developed</p>	<p>Ongoing</p>	<p>CBH Housing Management Team/ Zone Wardens</p>	<p>During 2022/23, CBH continued Estate Management improvements, developing and refurbishing old council garage sites.</p> <p>Grounds maintenance improvements were initiated on HRA land, including the refurbishment of a well-used playground (a project which was undertaken with resident engagement).</p> <p>CBH continue to support 70 Quality Assurance Advisors (tenant volunteers) who monitor the grounds maintenance contract and the cleaning contract for 2&3 storey blocks, sheltered schemes and rural areas. QAAs meet quarterly to feedback issues and request improvements.</p> <p>Tenant Greenstead Panel have 25% of the community fund (£10,000) to approve estate improvement bids – bids must relate to Greenstead.</p>

What we want to achieve	Key Actions	Outcome	When it will be done	Who will do it	Progress
<p>Improved satisfaction in services that are delivered to Council tenants</p> <p>Implement the Principal areas of the Charter in relation to Social Housing White Paper to improve tenant engagement and satisfaction</p>	<p>We will review our services and adopt new collaborative approaches to continue to deliver effective and efficient services for tenants</p> <p>Work with CBH to ensure that CCC tenants and leaseholders are aware of the principal areas of the Charter and how their voice can be heard to improve satisfaction in services that are provided.</p>	<p>Services reviewed and tenant satisfaction improved</p> <p>Engagement with services improved</p>	<p>Ongoing</p>	<p>CCC Client Team, CBH, Comms Team</p>	<p>Measurement of satisfaction on services delivered to tenants are included in the CBH Medium Term Delivery Plan. These are monitored via the Principal Liaison meeting and used to monitor and review services.</p> <p>Work on completing the Tenant Satisfaction Measures has begun following direction from the Regulator. The twelve measurements will be gathered annually and submitted to the Regulator who will publish the results. A provider to complete the data collection and analysis has been procured. Fieldwork surveys for the prescribed questions have been completed in August 2023. Collation of the results and data analysis are underway. A final report will be available at the end of the summer 2023, an action plan will follow. There will also be comms on the findings to PFH/Board/SLB/Members and Tenants.</p>
<p>Reduce and tackle anti-social behaviour in partnership with other agencies</p>	<p>Continue to deliver an overarching multi-agency approach to tackling ASB within the Town Centre through the Town Centre Action Plan.</p> <p>Challenge antisocial behaviour and use appropriate sanctions against those who cause a nuisance</p>	<p>Reduction in antisocial behaviour</p> <p>Town Centre multi agency partnership team set up and continue to meet regularly to agree approach with support and enforcement in</p>	<p>Ongoing</p>	<p>CBH anti-social behaviour team, Police, CCC Community Safety Team/CBH Rough Sleeper Team</p>	<p>Following an increase in ASB related incidents in Greenstead, CBH developed Project Morpheus. 12 Young people who had been involved in negative behaviour took part in the 12-month project which included: working with vulnerable adults with a disability on gardening projects, and attending a weekend camp with the Army, learning new skills and team working. This</p>

What we want to achieve	Key Actions	Outcome	When it will be done	Who will do it	Progress
	<p>Work with others to offer a range of interventions to help people change their behaviour</p> <p>Provide support to witnesses and victims of antisocial behaviour</p>	<p>place to resolve crime and ASB issues arising in the town centre.</p>			<p>project gained national recognition at the Resolve Awards 2022/23.</p> <p>CBH also funded a Firebreak with the fire service for a group of young people to learn discipline and teamwork.</p> <p>CBH worked with Greenstead Community Centre to launch the Omnis Café – this offers a safe place for residents to report hate crime or a place to just come and speak with someone about any issues. This project is now supported by several key organisations, making it easier to sign post vulnerable residents to the right services for support.</p> <p>In addition, in 2022/23:</p> <ul style="list-style-type: none"> • CBH launched an ASB forum for all housing providers in Colchester to share good practice. • Bi weekly Town Centre Action Plan meetings are ongoing with all community partners. • The Rough Sleeper team are working with the ASB team to provide early intervention to support tenants. • Modern Slavery Panel set up meeting quarterly

What we want to achieve	Key Actions	Outcome	When it will be done	Who will do it	Progress
Prevent and reduce Domestic Abuse	<p>Work in partnership with Essex County Council to develop a Domestic Abuse Strategy for Essex in line with the Domestic Abuse Act 2021</p> <p>Ensure that the Domestic Abuse Act implications have been considered and the Gateway to Homechoice Allocations policy amended to reflect the new legislation.</p>	Domestic Abuse Strategy produced and implemented		CCC Housing Strategy Team, CBH Housing Options Team, ECC, Registered Providers	<p>In 2022/23, ECC funded a DA Project Officer to focus on improving case management of DA (including access to services and information).</p> <p>CBH has used the funding to try to achieve Domestic Abuse Housing Alliance (DAHA) accreditation for domestic abuse services to improve the pathways and access for victims of DA.</p> <p>The Gateway to Homechoice Allocations Policy has been updated to reflect the implications of the Domestic Abuse Act.</p>
Lower the rates of unemployment in the City by supporting and encouraging residents to take up work.	<p>Operate weekly Work Clubs and drop-in centres for advice, support and networking</p> <p>Develop education, employment and training opportunities for council tenants and other residents.</p> <p>Develop the Local Support Services framework, in partnership with Colchester Job Centre Plus, Colchester Borough Homes, Colchester City Council and other partners to promote employment opportunities and local support services</p>	Work clubs/drop-in centres set up; premises and volunteers to run them identified Unemployment reduced	Ongoing	CBH/CCC Customer Solutions. DWP	<p>HR representatives from CBH attended the Jobs Fair event to promote working for CBH in 2022/23. All CBH job adverts are promoted locally and through CBH's website.</p> <p>CBH have worked with CCC to provide access to ICT training to improve online skills to assist with applying for work online.</p> <p>Engaged tenants have access to ongoing development and training through CBH. A group of tenants received accredited tenant inspector training through TPAS in 2022/23. CBH also work with other training partners and advertise these opportunities in the tenant newsletter.</p>

3. Structure – ‘We will reduce carbon emissions from homes and improve standards’

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
Reduce Carbon emissions in new and existing homes by 2027	Identify funding opportunities and schemes to help reduce carbon emissions from new and existing homes	<p>Funding identified and carbon emissions in new and existing homes reduced</p> <p>The Council’s Housing Revenue Account newbuild developments are designed to meet the “Future Homes 2025” standard (option 2) principles to achieve a 31% carbon saving</p>	2022-2027	CCC - Client Team	<p>CCC has successfully achieved grant funding from the Social Housing Decarbonisation Fund (SHDF) in excess of £1M to improve the energy performance of 105 homes via a retrofit programme (a tender period is in place and work is due to commence in Jan 24).</p> <p>In conjunction with the existing budget for climate emergency work, CCC are making progress to achieve the target of all homes reaching a minimum EPC rating of C by 2030.</p> <p>All homes purchased under the Council’s acquisitions programme are being improved at the initial void stage to achieve EPC C as a minimum and an average of EPC B across all newly acquired properties. This target is being met, ensuring there will be less requirement for retrofit works at a later date.</p>
<p>Reduce fuel poverty in the city.</p> <p>Increase the take up of the government’s Green Deal scheme across the city, encouraging and</p>	<p>Promote Warm Home Discount and Priority Services Register for vulnerable residents.</p> <p>Provide fuel poverty advice to households & signpost customers to income</p>	<p>Increased take up of Warm Home discount.</p> <p>Reduction in fuel poverty in the city</p>	2022-2027	CCC – Community Initiatives Team, Voluntary sector	There has been an increase in the number of Discretionary Home Repair Loan applications which reduce or remove Category 1 and some Category 2 hazards such as Excess Cold under the Housing Health and Safety Rating System.

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
<p>supporting residents to make improvements to their home increasing energy efficiency, and reducing fuel bills.</p>	<p>maximisation and fuel tariff/debt advice.</p> <p>Continue to work with ECC and other districts/cities/boroughs, work has commenced around supporting the UK Power Networks recently launched Heat Decarbonisation Strategy to support communities that are heavily dependent on oil, to use greener fuels.</p> <p>Signpost customers to Green Deal offers and measures available.</p> <p>Promote the ECO Flex scheme which will allow CCC, through its partners, to provide affordable warmth assistance to fuel poor and low-income households that are vulnerable to the effects of the cold</p> <p>Enforce the provision of insulation and economic/efficient heating systems in privately rented properties to remove Category 1 and significant Category 2 hazards of Excess Cold.</p> <p>Provide grant/loan aid to owner occupiers (where alternative forms of assistance are not available) to remove Category 1</p>	<p>An uptake of the ECO Flex funding discounts provided by our partners</p> <p>Reduction in fuel poverty in the city and removal of excess cold hazards.</p> <p>Removal of 80 Excess Cold hazards in privately rented and owner-occupied homes per annum.</p>		<p>Energy suppliers</p> <p>Energy Savings Trust</p> <p>CCC – Healthy Homes Team</p> <p>CCC Warm Homes partners, Energy suppliers</p> <p>CCC – Healthy Homes Team</p> <p>CCC-Private Sector Housing/Healthy Homes Team</p>	<p>Through the work of the PSH team in 2022/23, 32 Excess Cold hazards were removed from private/socially rented homes through reactive and proactive action.</p>

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
	and significant Category 2 hazards of Excess Cold				
Undertake targeted activity to support the most vulnerable members of the community who live in the poorest quality housing containing Category 1 and significant Category 2 hazards	<p>Continue to improve referral pathways between Private Sector Housing & Customer Support Team to raise concerns about the housing conditions of vulnerable residents</p> <p>Work with Clinical Commissioning Group and Health and Social Care Services to tie Environmental Health into care planning and patient discharge.</p>	<p>Pathways established.</p> <p>Progress to achieving an annual target of improving 300 dwellings occupied by vulnerable people including those with long term health conditions.</p> <p>Facilitate quick and ready access to services which resolve property-related barriers to returning to/staying at home.</p>	Ongoing	<p>CCC Private Sector Housing</p> <p>CCC Healthy Homes Team</p> <p>Registered Providers, NEE CCG, ECC</p>	<p>Through the work of the PSH team in 2022/23:</p> <ul style="list-style-type: none"> • 364 dwellings were improved. • Meetings held by PSH team with Contact and Support Centre colleagues throughout 2022/23. • Online customer facing forms published to enable self-service. • Sessions held with various social care teams and other partners to increase awareness of the work of the team and how to refer to the team. <p>Only minimal proactive action is taken by the team due to resource limitations and this isn't targeted to vulnerable residents.</p>
Target the work we do to improve homes in the private sector based on evidence and the best information and improve the energy efficiency.	<p>Continue to use bulk Energy Performance data and Tenancy Deposit data to identify rented properties with poor energy performance.</p> <p>Use the Excess Cold Calculator to assist in the assessment and decision making for enforcement of excess cold hazards</p> <p>Support landlords towards provision of broadly compliant</p>	<p>Improved Energy performance rating of private sector homes</p> <p>Excess cold hazards removed from properties</p>	Ongoing	CCC-Private Sector Housing Team	<p>The team have had several unsuccessful attempts to recruit to an Environmental Health Officer role to focus on cold and damp homes with low EPC ratings.</p> <p>Therefore, this proactive work has not progressed due to lack of staff resource and the team are looking at the potential of recruiting to an alternative role to carry out this area of work.</p> <p>However, through general work, in 2022/23, 32 Excess Cold hazards were removed from private/socially rented homes.</p>

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
Encourage private landlords & managing agents to provide good quality and well managed properties	housing accommodation through improved communication and joint working -Identify common barriers to compliance and provide self-service advice and guidance in order that resources can be targeted toward criminal landlords.	Landlord training delivered. Participation in Landlord Forums and other similar events. Improvement in the management and quality of private sector accommodation			A review has been completed of our web pages that provide guidance for landlords and online forms published to enable self service. There are no plans to provide landlord training. However, a landlords' forum has been held by CBH and a presentation was given on the work of the PSH team with a focus on landlords' obligations with regard to electrical safety, smoke and carbon monoxide alarm requirements and damp and mould.
Ensure that houses in multiple occupation (HMOs) are safe and well managed	Ensure HMOs are managed in accordance with the Management of Houses in Multiple Occupation (England) Regulations 2006 & (additional provisions) Regulations 2007 Undertake statutory duty to license all mandatory HMOs under the provisions of the Housing Act 2004 Part 2 Use enforcement powers to raise standards where landlords refuse to work with CCC or where landlords fail to licence properties as necessary.	Better quality accommodation - Improvement of HMO's from 30 to 50 per annum over the course of the strategy. Reduction in unlicensed HMO's Enforcement action and prosecution of non-compliant/criminal landlords.	Ongoing	CCC - Private Sector Housing Private Landlords	Through the work of the PSH team in 2022/23: <ul style="list-style-type: none"> • 129 visits/inspections were made of HMOs • 50 HMO Licences were issued with those HMOs all ensured to meet required standards. • 77 HMOs were improved • 2 x Civil Penalty Notices were served on landlords for the offence of failing to licence an HMO to the combined value of £9,167 • 1 x Civil Penalty Notice was served on a landlord for the offence of failing to comply with Management Regulations applying to HMO to the value of £9,167

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
					There are around 100 HMO licence applications that have been received and are currently pending or being processed. There are 340 HMOs with a live licence.
Encourage & Support homeowners to maintain and repair their homes and introduce energy efficiency measures.	<p>Remove and mitigate significant hazards and fund energy efficiency improvements where no alternative form of assistance is available by providing financial assistance through grants and loans.</p> <p>Undertake review of Financial Assistance Policy and explore opportunities to further incentivise property improvements through provision of grants and loans.</p>	<p>Improvement in energy efficiency of properties.</p> <p>More grants and loans provided for property improvements.</p>	Ongoing	CCC – Healthy Homes Team	<p>There has been an increase in the number of Discretionary Home Repair Loan applications which reduce or remove Category 1 and some Category 2 hazards such as Excess Cold under the Housing Health and Safety Rating System.</p> <p>The new Financial Assistance Policy was adopted in October 2022, providing greater clarity on processes and introducing the new Stairlift Grant.</p>
Improvement in the energy efficiency of the Council's housing stock and ensure that Council properties are thermally efficient	<p>Implement the Green Strategy part of the Asset Management Strategy, which provides a holistic approach to making homes more energy efficient.</p> <p>Utilise the Government's and the EU's energy grant and incentive schemes to maximise the number of measures available to individual properties within the stock.</p> <p>Include energy saving measures within the Colchester standard and ensure procurement</p>	<p>Increase in homes that are more energy efficient.</p> <p>Energy measure specified in Sheltered Scheme</p>	Ongoing	<p>CBH Asset Management Team</p> <p>CBH Asset Management Team</p>	<p>For further details, see progress listed under <i>"Reduce Carbon emissions in new and existing homes by 2027"</i> above.</p> <p>All relevant procurement specifications reference energy saving measures, including the current acquisitions programme and work is due to start</p>

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
	includes measures within specifications where appropriate.	Refurbishments and in the Housing Improvement Programme (HIP) procurement.			shortly at Trinity Square. The Council take the opportunity to improve energy performance whenever possible to help tenants afford fuel bills and to achieve our energy targets.
Understand the viability of implementing new energy efficiency measures for the Council's housing stock	Continue to carry out energy assessments on all properties with the Housing Stock.	Assessments completed, better understanding of costs to inform what new measures are implemented.	Ongoing	CBH Project Surveyor (Energy)	The energy assessments of CCC's homes are ongoing to improve the data held. The Council utilise energy modelling software (Parity Portfolio) to model upgrade scenarios and target improvement works to get the maximum benefit in thermal efficiency and carbon reduction.
Encourage a proactive approach to dealing with dampness and condensation in flats	Work with Registered providers to identify and improve dwellings through building fabric and behaviour change interventions	Accommodation with damp and condensation problems identified and improved. Damp & Mold hazards mitigated NHS Cost Savings established	Pilot properties identified 2015 2018 Ongoing	CCC -Private Sector Housing-Registered Providers	The team have had several unsuccessful attempts to recruit to an Environmental Health Officer role to focus on cold and damp homes with low EPC ratings. Therefore, this proactive work has not progressed due to lack of staff resource. We are looking at the potential of recruiting to an alternative role to carry out this area of work.
Reduce levels of overcrowding in affordable housing	Promote the use of mutual exchange, to better meet tenants needs (see action above) Assessment of 'crowding and space' under the provisions of part 1 of the Housing Act 2004		Ongoing Ongoing	CBH Housing Management Team, Registered Providers CCC – Private Sector Housing Team	CBH promote Mutual Exchange in its housing news and views three times a year and continuously on the CBH website and Housing Officers offer advice and support. 46 mutual exchanges completed during 2022/23. Through the work of the PSH team in 2022/23: 24 crowding and space hazards were mitigated.

What we want to achieve	Key actions	Outcomes	When it will be done	Who will do it	Progress
	to ensure families are correctly prioritised for rehousing	<p>Crowding and space hazards removed or sufficiently mitigated.</p> <p>Crowding and Space hazard considered during every property inspection by the Private Sector Housing team, including inspections for HomeStep and Private Sector Leasing Scheme. An indication is given of acceptable occupancy numbers in the property inspection report provided to CBH for each property taken on for either scheme</p>			<p>The PSH Team no longer provides an inspection service for CBH for HomeStep or Private Sector Leasing Scheme properties. These inspections are carried out by CBH colleagues.</p> <p>The PSH Team no longer carries out Crowding and Space assessments for households on the Housing Register to inform their banding position.</p> <p>Crowding and Space is one of the 29 hazards considered on every inspection for reactive or proactive purposes. Where identified, it will be assessed using the Housing Health and Safety Rating System and appropriate action taken, this will depend on the circumstances.</p>
Council and Housing Association homes meet the required standards and building safety compliance regulations set out in the Social Housing White Paper	Work with CBH and Housing Association partners to ensure that the requirements are met.	Council and Housing Association homes meet the required standards and building safety compliance	tbc	CCC Client Team/CBH Asset Management Team	CCC Housing Strategy Team are in the process of setting up a Registered Provider forum which will enable us to work with Housing Association partners on the new legislation requirements.

4. Prevent Homelessness and Rough Sleeping – ‘We will prevent homelessness by working with partners to deliver Colchester’s Homelessness and Rough Sleeping Strategy 2020-25’

Preventing homelessness and rough sleeping are addressed in our Homelessness Strategy 2020-2025. The Delivery plan for the strategy can be found by following the link here: [CBC-Policies-and-Strategies-Colchester's-Homelessness-and-Rough-Sleeping-Strategy-Delivery-Plan-2020-25---update-for-2020-21-Colchester's Homelessness and RS Strategy Delivery Plan 2020-25 - update for 2020-21.pdf \(windows.net\)](#)

What we want to achieve	Key Actions	Outcomes	When it will be done	Who will do it	Progress
Progress on the actions set out in the Homelessness Strategy Delivery plan monitored and updated annually.	Consult with Homelessness Strategy Project Group and other key organisations on progress on actions.	Delivery plan updated, and progress report completed and published on website.	Annually	Housing Strategy Team	In November 2022, c45 representatives from over 20 partner organisations, met to collectively consider the progress made against the aims and objectives of Colchester’s Homelessness and Rough Sleeping Strategy and the agreed Delivery Plan. Subsequently, an update to the Delivery Plan and an associated Progress Report were completed and can be found on CCC’s website (Strategies - Colchester City Council).
To produce a new Homelessness Strategy for Colchester.	Project Group set up with key stakeholders to carry out a review of Homelessness in Colchester and develop a new Homelessness Strategy and Delivery plan.	A new Homelessness Strategy written and published.	2025 - 2026	Housing Strategy Team	The current strategy is in place from 2020-2025. Preliminary work for a new strategy will commence in 2025, for the strategy to take effect in 2026.